20 Questions to Ask Before Hiring a Painting Contractor

Print one copy for each painter, including Masse Group. Check each box as you ask the question, record the answers, and compare your copies.

Project _____ **Contractor** _____

QUESTIONS 01–07

☐ **1.** Can you provide current general liability insurance documentation?

☐ **2.** Can you demonstrate applicable workers' compensation coverage?

☐ **3.** Can I independently verify your insurance with the insurer or agent?

☐ **4.** Are you properly registered where required for my project?

☐ **5.** Do you comply with applicable employment and tax laws?

☐ **6.** Do you follow applicable lead-safe work requirements?

☐ **7.** How long have you operated under your current business name?

Additional notes

QUESTIONS 08–14

- [ ] **8.** Can you provide recent local references for similar projects?

- [ ] **9.** Can I see actual photographs of completed projects?

- [ ] **10.** Will I receive a detailed written proposal?

- [ ] **11.** What specific preparation is included?

- [ ] **12.** What manufacturer and product line will you use?

- [ ] **13.** What primer will you use and why?

- [ ] **14.** How many coats are included?

Additional notes

QUESTIONS 15–20

- [ ] **15.** How will my property be protected?

- [ ] **16.** Who will supervise the project?

- [ ] **17.** How will unexpected repairs be handled?

- [ ] **18.** Will additional charges require approval before the work proceeds?

- [ ] **19.** Will there be a final walkthrough?

- [ ] **20.** Who will be accountable if a problem develops after completion?

Additional notes